

## **PROCEDURE TO CANCEL PENDING ORDERS DURING SYSTEM FAILURE:**

In case of IBTS System Failure due to any Reason from Investor's Part, Broker's Part or 3<sup>rd</sup> Party Software Vendor's Part, Investor can call and talk to the KATS operator of the Broker to get update regarding his/her lined up Orders, Can give Instructions to KATS Operator to Cancel Orders or to line up further orders on his/her Behalf or any amendment thereof:

Contact Details of the Brokers are as under:

Head Office:

Telephone Numbers:

021-32427175-76

021-32275157

Branch Office (1):

Telephone Numbers:

021-35148731-36

UAN: 111-336-336

Email ID

[support@fdm.com.pk](mailto:support@fdm.com.pk)

[info@fdm.com.pk](mailto:info@fdm.com.pk)